



## **MANCHESTER UNITED**

V AC MILAN

## 03.08.19 | KO 17:30 GATES OPEN 14:30





**GET IN EARLY.** We have enhanced security procedures in place which means it will take you longer to get into Principality Stadium than it has done in the past. Gates open at 14:30.



**CHECK BEFORE YOU TRAVEL.** Be aware of road closures and public transport timetable alterations.



**MAKE SURE YOU KNOW WHERE YOUR GATE IS** and allow time to get there. Not all gates face the city centre.



**PROHIBITED ITEMS.** Large Umbrellas, Professional Cameras, Audio / Video Recorders, Lasers or Flash Lights, Selfie Sticks, Pyrotechnics, Knives, Tasers, Mace, or Glass. For the full list visit - <u>principalitystadium</u>. <u>wales/information/ground-rules</u>



FLARES & PYROTECHICS ARE STRTICLY PROHIBITED. It is a criminal offfence to carry such items.



#### ALL BAGS ARE SEARCHED

Your waiting time will be longer if you bring a bag. We will not permit large bags into the stadium, but small bags and handbags will be allowed. We class small bags as no larger than 35cm x 40cm x 19cm.



#### **ALL SEATER STADIUM**

Please note, that this is an all seater stadium and persistent standing will not be tolerated.



#### ALCOHOL IS NOT PERMITTED IN THE SEATED BOWL

## **KEY TIMES**

## Saturday 03 August

14:00	Road Closure
14:30	GATES OPEN
17:30	KICK-OFF
20:30	Road opens (approx)



## Don't Miss Kick-off!

Gates open at 14:30, so please get in early!

Expected Crowd - 60,000+

We have enhanced security procedures in place which means it will take you longer to get into Principality Stadium than it has done in the past. We don't want you to miss kick-off.

- All bags are searched. There are separate lines for bag searches which are signposted, but please be aware you will need to allow more time if you bring a bag
- Make sure you know where your gate is and allow time to get there. Not all gates face the city centre

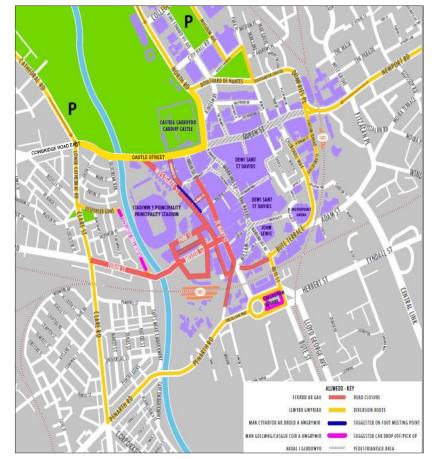
#### Please note:

For any pitch incursions or use of pyrotechnics at the event, the FAW reserves the right to enforce a Football Banning Order on the individual concerned

Please note, that this is an all seater stadium and persistent standing will not be tolerated

## CARDIFF





## **ROAD CLOSURES**

The game will kick off at 17.30, so the gates of the stadium will open at 14.30, with a full city centre road closure in place from 14.00 until approximately 20.30.

Enhanced security measures will be in place at Principality Stadium so all those that are coming to Cardiff to watch the game are strongly advised to leave plenty of time to get into the city and into the stadium.

Fans are strongly advised to leave large bags at home and pay attention to the prohibited items listed at principalitystadium.wales before they travel into the city.

There will be a full city centre road closure from 14:00 - c 20:30

However from early in the day Scott Rd & Park St will be closed as a result of the need to prepare Gate 5 and to protect queuing fans – access to off street premises prior to the full closure will be maintained Kingsway from its junction with North Rd to its junction with Duke St.

- Cowbridge Road East from its junction with Cathedral Rd to its junction with Westgate St.
- Tudor St from its junction with Clare Rd to its junction with Wood St (access for residents & traders will be permitted via Fitzhammon Embankment)
- Plantagenet St & Beauchamp St from their junctions with Despenser Place to their junctions with Tudor St (access for residents & traders will be permitted)
- Saunders Road from its junction with St Mary Street
- Customhouse Street throughout its length (access to private car parks will be permitted)
- Penarth Road from its junction with Saunders Road to the entrance leading into the rear of the Central Train Station
- The following roads will be closed in their entirety: Duke St, Castle St, High St, St.Mary St, Caroline St, Wood St, Central Sq, Westgate St, Quay St, Guildhall Pl, Golate, Park St, Havelock St & Scott Rd.

#### Additions:

Civic Centre: Access to part of the Civic Centre will be controlled throughout the day, with access allowed only for Man Utd supporters parking, loading and access to private car parks. Roads affected include: King Edward VII Avenue, Museum Avenue, City Hall Road, College Road & Gorsedd Gardens Road

## PARKING



Cars & coaches will be directed to leave the M4 at J32, travel south along the A470 to the Civic centre (King Edward VII Ave, Museum Ave & Gorsedd Gardens) (Approx. 0.5miles walk to Millennium Stadium, Gate 2)

#### **Civic Centre Event Day Parking (Cars)**

Getting There: Exit Junction 32 of M4, head South on A470 towards City Centre and follow signage to Civic Centre

Cost: £12 Pre-Book Online or £15 payable on the day at the car park (cash only)

Parking time: Car Park opens 8am and closes 12am (Midnight)

Check out pre-booking website: Zeelo

https://zeelo.co/rides?q=premium%20parking

#### Civic Centre Event Day Parking (Coaches & Mini Buses)

Getting There: Exit Junction 32 of M4, head South on A470 towards City Centre and follow signage to Civic Centre

Cost: £25 payable on the day at the car park (cash only), or pre-book in advance

Parking time: Car Park opens 8am and closes 12am (Midnight)

Check out pre-booking website: 🔀 zeelo

https://zeelo.co/rides?q=premium%20parking

### PARK & RIDE FOR ALL TRAVELLING SUPPORTERS

### CARS - P & R site accessed from J33 of the M4

#### Cardiff City Stadium (Leckwith) P&R

Getting There: Access from Junction 33 of the M4, then follow signage to site

Drop Off Point: Fitzhammon Embankment, 2mins walk from stadium

Distance from City Centre: 1.5miles (10-15mins)

Cost: £8 Pre Book Online or £10 payable on the day at the car park (cash only)

#### Check out pre-book website: 🔀 zeelo

https://zeelo.co/rides?q=premium%20parking

All P&R customers are advised to follow the signage to the site at the time of their arrival

The car park will have a staff presence from 8:30am, will open at 9:00am, with the first bus at 9:30am. The last bus will leave the pick-up point at 9.30pm, with the car park closing at 10:00pm.

### PARKING, FOR ALL TRAVELLING SUPPORTERS:

#### Sophia Gardens (Cars)

(Approx. 0.5miles walk to Principality Stadium, Gate 2)

#### Sophia Gardens Event Day Parking

Getting There: Exit Junction 32 of M4

Cost: £15 payable on the day at the car park (cash only)

Parking time: Car Park opens 8am and closes 12am (Midnight)

Please Note: Sophia Gardens car park will be staffed until 10.30pm, all vehicles are left on site at the owner's risk, The City of Cardiff Council will not be held responsible for any theft or damage to motor vehicles or personal possessions. Any vehicles left in the car park after the closing time will be fined.

### DISABLED PARKING

Disabled drivers are advised to use Sophia Gardens. Disabled parking is also available at various private car parks. Please check individual websites for availability.

## TRAVEL



### RAIL

**Great Western Railway** 

Further information is available via the following link www.GWR.com

#### **Transport For Wales**

Transport for Wales is advising all customers that trains in the Cardiff area are expected to be busy all day. Those travelling into the city to watch the concert are advised to travel as early as possible.

There will be a full crowd management system at Cardiff Central and Cardiff Queen Street Station will close after the event has finished. For more information on Transport for Wales' services, please visit www.tfwrail.wales/events

### MOTORWAYS & TRUNK ROADS

As with all major events, ticket holders are encouraged to plan their travel well ahead and make allowances for busy motorways and trunk roads. The M4 corridor and approaches to Cardiff are expected to be very busy.

TAXIS

**St Mary Street Taxi Rank** (Outside House of Fraser) will close at 14:00 and will re-open from approximately 20:30.

## BUS

#### Local Buses

Buses will be diverted out of the central city bus stops. Buses displaced from stops within the closure will relocate to either Churchill Way for the east, Greyfriars Road for the north or Tudor Street for the west.

*Please visit the relevant bus operator's website for more information about your specific bus route.* 

#### National Express

National Express coaches will use Sophia Gardens as usual.

## CAN YOU CYCLE OR WALK?

Those who live locally in Cardiff may want to travel by bicycle or walk. Research shows us that 52% of car trips made in the Welsh capital are less than 5km. This is a distance that can be comfortably cycled in 20 minutes.

We also know that 28% of Cardiff residents who currently do not cycle would like to do so.

When the roads are congested this makes cycling an even more attractive option as travel by bicycle would be quicker than a car during rush hours or during big events.

#### PLEASE CHECK PUBLIC TRANSPORT TIMES FOR JOURNEY HOME IN ADVANCE.

#### \*THE INFORMATION IS ACCURATE AT THE DATE OF PUBLICATION AND WILL BE SUBJECT TO CHANGE AS TRAVEL PLANS ARE UPDATED.

## THE STADIUM





#### PLEASE ENTER VIA THE GATE NUMBER SHOWN ON YOUR TICKET UNLESS DIRECTED OTHERWISE BY THE STEWARDING TEAM

#### **Types of Payment Accepted**

Mastercard/Visa/Switch/Cash.

#### **Ticket Office Collection**

Tickets will be available to collect on the day of the event. Please bring your ticket booking reference number and credit card used to make the booking with you. The cardholder will be required to sign for the tickets.

Collection Office Address: WRU Store, Westgate Street, Cardiff (Next to Gate 3 of the Stadium)

#### **Accessible Seating**

The venue is accessible. For more details, please contact the Ticket Office on 02920 822 432. Opening Hours: Monday to Saturday 9.30am - 5.30pm.

#### Gates (See left)

#### **General Rules**

Entry to the stadium will be denied to any person carrying alcohol, any drink containers, recording equipment, photographic equipment, airhorn, Large umbrellas or any article (for example, a firework or flag stick) which may be used as a weapon or missile.

Please be aware that smoking is not permitted in any area of the stadium.

For any pitch incursions or use of pyrotechnics at the event, the FAW reserves the right to enforce a Football Banning Order on the individual concerned

For full terms and conditions, visit <u>www.principalitystadium.wales</u>

#### **Children Rules**

Under 16 years must be accompanied by an adult.

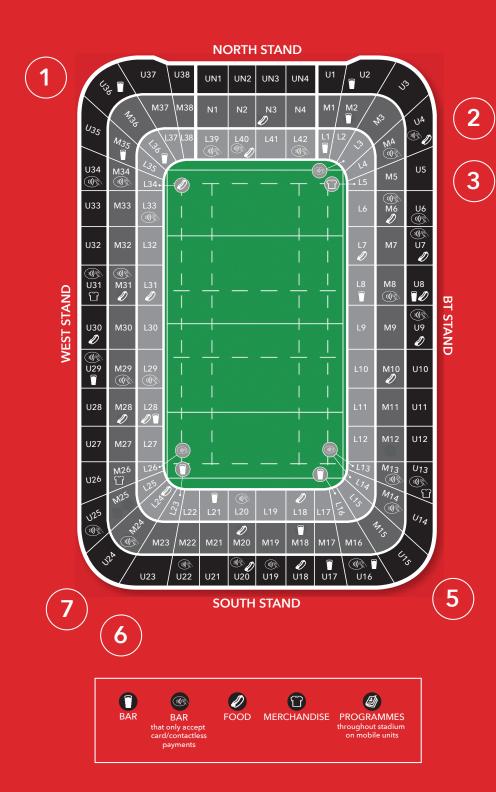
#### Food & Beverage

The Stadium offers numerous food and licensed bars. No personal food or drink items are permitted to be brought in to the venue. Contactless payments available at all outlets.

Alcohol is not permitted in the seated bowl.

#### Standing

Please note, that this is an all seater stadium and persistent standing will not be tolerated



## INSIDE





#### Food & Beverage

Food and beverage products available on all levels throughout the stadium.

Alcohol is not permitted in the seated bowl.

#### Cashless Bars

 Following a successful trial of Cashless Bars, we have increased the number of bars accepting card and mobile only payments.
These bars are indicated on the stadium plan to the left.

Cash and card payments are accepted at all other bars.



#### Merchandise

Merchandise units located on Level 3 Level 4 and Level 6. Open from 14:30. Retail Unit on Westgate Street open at 10:00.

Programmes available on all levels.

#### Reusable Cups

Units 413, 418 and 420 will be serving beverages in reusable cups. Beverage prices will include a refundable £1 deposit. Cups can be reused throughout the day at 413, 418 and 420. Cup deposits can be redeemed after the game at 414, 416 and 420.







Principality Stadium welcomes fan support as demonstrated by homemade signs and banners. To ensure these articles do not upset or distract others we ask that Supporters adhere to the following guidelines.

- 1. Banners should not be more than 8ft x 4ft (other banners including crowd surfing banners allowed only by prior consent).
- 2. Banners should have an appropriate fire certificate.
- 3. Banners are not placed in the eyesight of other fans.
- 4. Banners do not obstruct any signage or advertising.
- 5. Banners should not be of a discriminatory, commercial, Political, contentious or obscene nature.
- 6. Banners that are likely to cause alarm or distress to other Groups of supporters and/or either participating Clubs, its directors and/or staff will not be allowed.

The Stadium Manager and the Safety Officer reserves the right and sole discretion to allow or remove banners at Principality Stadium.

## SECURITY



#### SECURITY

The safety and security of all our visitors is our Top Priority.

With the recent tragic events in the UK, we are continually reviewing our security procedures at the stadium. We work very closely with South Wales Police, the Wales Extremism & Counter Terrorism Unit and our local partners to ensure that there is a coordinated and appropriate level of security in place for each and every event.

If you're coming to the stadium, please ensure you arrive in plenty of time to pass through our enhanced security checks.

Our security and stewarding teams are there for your safety. Please cooperate fully with all security personnel.



#### **OUR BAG POLICY**

Due to the current unprecedented security situation, it's better for everyone if you do not bring a bag at all. We will not permit large bags into the stadium but you will be permitted to take small bags and handbags in with you. We class small bags as no larger than 35cm x 40cm x 19cm or standard handbags. There are no bag storage facilities available at the stadium – please plan ahead if you intend travelling to Cardiff with a large bag.



#### **PROHIBITED ITEMS**

- Professional Cameras, Audio / Video Recorders Lasers or Flash Lights / Selfie Sticks / Golf Umbrellas / Pyrotechnics and Flares
- Knives, Tasers, Mace, or Glass Items
- Any Item/Action deemed to challenge public safety

The full list of prohibited items is listed on our website under  $\underline{`Ground\ Rules'}$ 

#### PREPARING FOR OUR SEARCH PROCEDURES

It's really simple.

- Finish up any food and drink before you enter the stadium as you're not allowed to take these in with you.
- Head to the gate that is stated on your ticket and join one of the queues.
- The bag search lanes are clearly indicated.
- Please present yourself to one of our Search Stewards with your coat open and be prepared for a body search and to answer any questions that you may be asked.
- Once through the search procedure, present your ticket at the turnstiles and enter the stadium.



#### WHAT ELSE DO WE DO TO KEEP YOU SAFE?

There are many visible security measures that you may see while in and around the stadium and some that you will not:

- Each and every event is threat assessed by South Wales Police and appropriate police resources put in place in and around the stadium and the city centre.
- We also use 'sniffer dogs' in certain areas to aid in our vehicle and personnel searches.
- Together with our well-trained stewarding staff, we have a comprehensive and continually monitored CCTV system in operation at all times.
- Prior, during and post each event there will be road closure plan put into place by Cardiff City Council around the stadium, with anti-vehicle countermeasures being used.

## SAFETY



### REMEMBER TO COME PREPARED FOR ALL WEATHERS AND WEAR SUITABLE CLOTHING

- **Small Umbrellas are permitted** but cannot be used whilst the event is in progress. Strictly no golfing umbrellas are allowed inside the venue.
- **Don't forget your medication** if you need to take it during the day
- Remember to drink plenty of water to stay hydrated
- For everyone's safety Principality Stadium is a Zero Tolerance venue to drugs and Legal Highs
- Look after each other agree a meeting point if you get separated from your friends
- If you have any concerns during the day **speak to our stewarding team**
- Our **on-site medical staff are there to help you** if you feel unwell.
- **Challenge 25 will be in operation** Please remember ID if you are lucky enough to look younger than you are!
- **Standing** Please note, that this is an all seater stadium and persistent standing will not be tolerated
- Flares and any pyrotechnics are strticly prohibited. It is a criminal offfence to carry such items.



#### IMPORTANT PLEASE NOTE BANNED AND PROHIBITED ITEMS

WE APOLOGISE BUT ANY ITEM NOT ALLOWED INTO THE VENUE BY SECURITY STAFF REMAINS THE RESPONSIBILITY OF ITS OWNER AND THE VENUE WILL NOT TAKE ANY RESPONSIBILITY FOR ITEMS SURRENDERED. ITEMS LEFT OUTSIDE WILL BE REMOVED AND DISPOSED OF.

CUSTOMERS WISHING TO KEEP AN ITEM SHOULD TAKE THE ITEM TO AN AREA FOR SAFE KEEPING SUCH AS THEIR VEHICLE.

THERE IS NO CLOAKROOM FACILITY ON SITE.

#### **NO RE-ENTRY POLICY**

WE OPERATE A STRICT NO RE-ENTRY POLICY.

IF YOU LEAVE THE BUILDING THEN YOU WILL BE REFUSED ACCESS BACK INSIDE.

## FAQS



The decision regarding the stadium roof will be made 24hrs before kick-off. Please ensure that you wear appropriate clothing for all weather conditions.

#### **CAN I BRING AN UMBRELLA?**

Small umbrellas will be permitted, however no large/golf umbrellas will be permitted beyond the search lines.

#### WHAT FOOD AND DRINK WILL BE AVAILABLE?

We will have a number of hot and cold food outlets available, with a variety of offerings, available around the stadium concourse. There will be a number of dedicated kiosks and bars selling soft and alcoholic drinks both on the concourse.

Alcohol is not permitted in the seated bowl.

#### **CAN I BRING MY OWN FOOD AND DRINK?**

Sorry, but this is not permitted. There are plenty of food and drinks outlets within Principality Stadium to suit a variety of tastes.

### MY TICKET HASN'T ARRIVED YET. WHAT SHOULD I DO?

If your tickets haven't arrived, please contact the agent you booked via.

#### CAN I TAKE PICTURES AT THE EVENT?

Yes, we encourage you to share your experiences on social media. Please note, no professional cameras/ video-cameras will be permitted.

#### **CAN I BRING PERFUME/AFTERSHAVE?**

No. We don't allow any liquids or glass bottles into the venue so we advise not bringing perfume or aftershave, otherwise you will have to dispose of this before entry.

#### **ARE THERE ANY AGE RESTRICTIONS?**

Under 16 years must be accompanied by an adult.

#### WHERE CAN I BUY MERCHANDISE?

There will be a number of merchandise outlets available both outside and inside the stadium.

#### **IS THERE AN ATM ONSITE?**

There are no ATMs available onsite. You can use cash and card at all bars and kiosks.

#### **IS THERE A CLOAKROOM ONSITE?**

No, there is no cloakroom facility available for this event.

#### THE STADIUM OPERATES ON A NO READMISSION POLICY.



# ENJOY THE EVENT

WE LOOK FORWARD TO WELCOMING YOU TO PRINCIPALITY STADIUM



Principality Stadium, Westgate St, Cardiff CF10 1NS principalitystadium.wales | 029 2082 2432